




STAKEHOLDER ENGAGEMENT

JSW Energy believes in understanding what matters most to its stakeholders, connecting these concerns with key areas of focus. Through regular communication and involvement, including with marginalised groups affected by its activities, the company ensures their voices are heard and needs are addressed. This inclusive approach helps mitigate risks to the business and fosters a sense of shared responsibility.

Stakeholder Group	 Customers	 Employees & Workers	 Shareholders & Investors
Key Material Concerns	<ul style="list-style-type: none"> Customer Relationship Management Opportunities in Renewable Energy 	<ul style="list-style-type: none"> Occupational Health and Safety Human Rights Labour Management Employee Welfare Labour Relations 	<ul style="list-style-type: none"> Innovation and Digitalisation Corporate Governance and Ethics Economic Performance Cyber Security Business Model Resilience Risk Management Responsible Investment Opportunities in Renewable Energy Climate Strategy
Mode of Engagement	Customer meets, Advertisements, publications, website and social media, Conferences events, Phone calls, emails and meetings	JSW World – Intranet portal, Newsletters, Employee satisfaction surveys – JSW Voice Pulse Survey, Emails and meetings, Trainings, Employee engagement initiatives like WeCare and Samvedna, Wellbeing Survey, Safety Perception Survey, Performance appraisal, Grievance redressal mechanisms, Notice boards, Human Rights Training and surveys	Analyst meets and conference calls, Annual General Meeting, Advertisements, publications, website and social media, Investor meetings and roadshows
Frequency of Engagement	Regular and Need-based	Regular and Need-based	Regular and Need-based



Moreover, it provides a platform for stakeholders to express their views and concerns, fostering mutual understanding and collaboration. By working together, JSW Energy and its stakeholders can find common ground and solutions that benefit everyone involved. This commitment to open dialogue and engagement builds trust, enhances transparency, and drives progress towards sustainable outcomes for all.



Government and Regulators

- Socio-economic Compliance
- Environmental Compliance
- Water and Effluents
- Biodiversity
- Emissions
- Waste

Advertisements, publications, website and social media, Phone calls, emails and meetings, Regulatory audits/ inspections

Regular and Need-based



Value Chain Partners (Suppliers and Vendors)

- Supply Chain Management
- Materials
- ESG

Vendor assessment and review, Training workshops and seminars, Supplier audits, Advertisements, publications, website and social media.

Regular and Need-based



Society, Communities and NGOs

- Human Rights
- Community Relations

Need assessment, Meetings and briefings, Partnerships in community development projects, Training and workshops, Impact assessment surveys, Advertisements, publications, website and social media, Complaints and grievance mechanism

Regular and Need-based



Others (R&D Institutions and Industry Bodies)

- Life Cycle Management
- Climate Strategy
- Innovation

Collaboration with R&D Institutions and various industry bodies

Need-based